

VIOLAND'S

GUARANTEE

365-DAY

RESTORATION PROJECT MANAGEMENT

DATE:
APRIL 24-29, 2023

LOCATION:
CANTON, OH

COST:
\$4,350

WHY SHOULD PROJECT MANAGERS ATTEND?

Restoration Project Managers must to be able to close deals, plan efficiently, communicate effectively, delegate accordingly, and fully comprehend the roles and responsibilities of their position. This program focuses on developing the fundamental behaviors necessary to sell, estimate, and manage a restoration project. Instructors are all experts in their field and focus their training on how to apply proven principles.

HOW DOES THIS BENEFIT YOUR BUSINESS?

The typical project manager in a restoration company manages \$1-1.5 million in projects annually. VMA estimates that graduates of this program handle higher workloads and increase profitability by at least 5%, yielding \$50,000 to \$75,000 in improved performance within the first year alone. The return on investment is huge and immediate, especially given the affordable cost of the program.

TOPICS

Graduates of this program understand and display higher standards of performance in restoration project management and sharper skills in these areas:

- Customer Service
- Quality Control
- Subcontracting
- Time Management
- Project Administration
- Legal Issues and Solutions
- Communication
- Negotiation
- Project Management
- Principles

RESERVE YOUR SPOT TODAY

 VIOLAND
MANAGEMENT ASSOCIATES

 +1 330 966 0700

 Register at violand.com

 jjones@violand.com

PROGRAM SCHEDULE

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PRE-PROGRAM WEBINARS

Overview / Introduction

Meet with participants from across North America while learning about the program's subjects and presenters, along with the disciplines and responsibilities of Restoration Project Managers.

Project Administration

Discuss how to create and utilize effective administrative procedures and practices to ensure proper documentation and job files, planning and authorization, file review, and historical accuracy and records.

Legal Issues and Solutions

Learn how to manage risk and to properly adhere to and enforce contracts while following standards set by the S500. Other topics include tort liability, AOBs, change orders, liens, and other legal issues.

Customer Service

A restoration industry's leading customer service expert provides tips and strategies to help you increase your service and experience with even the toughest customers and jobs.

Quality Control

Master the important concepts of quality including variations, root cause analysis, problem solving, continual improvement, and process standards to satisfy customer requirements and stay on budget.

REGISTER TODAY
LIMITED SPACE AVAILABLE

IN-CLASS PROGRAM OVERVIEW

DAY 1

Time Management
Communication
Managing Subcontractors

DAY 2

Negotiating Effectively

DAY 3

Project Lifecycles and Managing Jobs

DAY 4

Project Lifecycles and Managing Jobs (cont.)

DAY 5

Project Lifecycles and Managing Jobs (cont.)
Technology in Project Management
Execution

DAY 6

Exam Day

Successful graduates of Violand's Restoration Project Management program earn a Certificate in Restoration Project Management from Kent State University and Violand Management Associates. This is the only university-backed Certificate for Restoration Project Managers in the industry, certifying graduates as among the elite in their profession. All attendees earn 14 credit hours from IICRC and 43.25 contact hours through RIA.

